

Blending old and new on the fast path to better.

SUCCESS STORY / EGOVERNMENT / TRANSACTION MANAGEMENT

State Employment Agency



Strategic Initiative

A state employment agency relied on an unstable legacy content management system. When documents were lost during an internal incident, the agency realized they needed a reliable system that would allow them to search for content without the possibility of losing documents. The existing system contained vital content, so a solution was needed that addressed immediate needs as well as long-term goals.

Solution Plan

The agency turned to ImageSource prioritizing a day-forward solution with ILINX Content Store. This first phase was a stepping stone that eliminated adding content to the legacy repositories. For efficiency and user acceptance, the agency kept the legacy system in place and integrated ILINX Content Store as the front-end, so content could be searched and accessed in either system with no change to user behavior.

Investment Return

Quick implementation of the ILINX solution immediately took the load off the legacy system. This allowed time to plan and budget for the full migration while eliminating the large number of outages experienced. The ability to search for content across both systems increased efficiency and provided a reliable way for staff to search for both historical and day-forward information in a unified interface.

ILINX CONTENT STORE

An intuitive, web-based content repository for storage, access, and management of content access from any device. Centralized administration for faster deployment and robust content management.

THE ILINX PLATFORM

A foundational process-improvement platform that empowers people and organizations to automate workflow, extract value, and intelligently share content securely and effectively.



Process innovation made easy.

ImageSource makes process innovation easy through advanced solutions built on ILINX, the world's most flexible process-improvement platform, delivered by a team of experts committed to customer-partner success.