

University unites multiple campuses with comprehensive content system.

SUCCESS STORY / HIGHER EDUCATION / TRANSACTION MANAGEMENT



“ImageSource’s flexible service offerings allow us to manage and implement our projects internally. They provide expertise when and where we need it.”

Information Manager, Washington State University

Strategic Initiative

An inefficient enrollment process between four large campuses and extensions put Washington State University at a competitive disadvantage for admitting top students. The university wanted to streamline the process for handling application materials. It also needed a secure platform for sharing transcripts and other student information between departments and locations.

Solution Plan

ImageSource worked with WSU to implement a content solution supported by ILINX. Documents scanned at any location were immediately delivered to the admissions system via ILINX Release. Information generated online entered alongside data captured from hard-copy documents. Workflows routed applications quickly through the enrollment process.

Investment Return

The solution established an enterprise-wide information infrastructure that university IT could affordably maintain in-house. Instant access from any branch campus allowed enrollment staff to process applications more quickly, resulting in more competitive admissions offers. WSU recognizes the potential to increase return on investment by extending the solution to other divisions and business functions.

ILINX RELEASE

Take content from capture and deliver it with full tracking, auditing, and logging to your business systems and workflow applications.

THE ILINX PLATFORM

A foundational process-improvement platform that empowers people and organizations to automate workflow, extract value, and intelligently share content securely and effectively.



Process innovation made easy.

ImageSource makes process innovation easy through advanced solutions built on ILINX, the world’s most flexible process-improvement platform, delivered by a team of experts committed to customer-partner success.